**Accessing Student Wi-Fi on Windows**

The following instructions demonstrate how to connect a Windows based device to the student Wi-Fi Network at WCI.

1. From Taskbar, connect to WiFi.

2. Select “WCI Student” from Network.

3. Select “Connect” to the network.

4. Open a web browser, for example IE.

5. You should now be online with the WiFi.

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Read the conditions of use and login.
Username = 02StudentNumber
Password = WestDOB (DDMMYYYY)
i.e. West26051986
(NOTE only the W is a capital!)

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IT Services
**Troubleshooting**

1) Sometimes the browser retains information stored from previous wireless connections. If the web browser fails to load the web page go back to Step 2 and turn the WiFi off and on again and then proceed through these instructions.

2) If you are unable to connect, you may try to “Reset the Internet Options to the default configuration”. To do this go to “Control Panel”, “Internet Options”, “Advanced Tab”, “Reset Button”, “Reset” then “Close”. Please note that this will reset user customisations, however it will disable Plug-Ins that may be affecting your logon experience.

3) You can also attempt to use an alternate browser if you cannot browse by the end of these instructions.

If you are still experiencing problems please contact IT Services on the Ground Floor of the A Block West end building, or call us on 92331040.

*This guide was completed on an ASUS Laptop running Windows 7.*